



## Exceeding Expectations Conference

Conference Location:

Wyndham Grand Orlando Resort Bonnet Creek  
 14651 Chelonia Parkway  
 Orlando, FL 32821, US

[2024 ECTAC Exceeding Expectations Conference Registration Link](#)

Registration includes:

- Breakfast (6/27 and 6/28)
- Lunch (6/27)
- Exceeding Expectations Reception (6/27)
- Afternoon Snacks (6/26 and 6/27)

[Wyndham Grand Orlando Resort Bonnet Creek Room Reservation Link](#)

### Wednesday, June 26<sup>th</sup>, 2024

<i>Time(s)</i>	<i>Conference Activity</i>	<i>Participants</i>	<i>Preliminary Location</i>
10:30 am – 12:30 pm	Award School Registration Meeting and Lunch	Award School Representatives <i>ONLY</i>	TBD
9:00am – 1:00 pm	Attendee Check-In	All Conference Attendees	Grand Registration Desk
1:00 pm – 2:30pm	Opening General Session	All Conference Attendees	Ponce de Leon Ballroom
2:30 pm – 3:00 pm	<i>Exhibitor Passport Game</i> Afternoon Snack	All Conference Attendees Sponsor and Exhibitors	Grand Foyer
3:00 pm – 4:30 pm	General Session with Keynote Speaker	All Conference Attendees	Ponce de Leon Ballroom

### Thursday, June 27<sup>th</sup>, 2024

<i>Time(s)</i>	<i>Conference Activity</i>	<i>Participants</i>	<i>Preliminary Location</i>
7:00 am – 8:30 am	Attendee Check-In	All Conference Attendees	Grand Registration Desk
7:30 am – 8:30 am	Hot Breakfast	All Conference Attendees	Tesoro Cove
8:30 am – 9:30 am	Concurrent Session #1	Award School Presenters All Conference Attendees	Breakout Rooms (10)
9:30 am – 9:45 am	<i>Exhibitor Passport Game</i> Transition	All Conference Attendees Sponsor and Exhibitors	Grand Foyer
9:45 am – 10:45 am	Concurrent Session #2	Award School Presenters All Conference Attendees	Breakout Rooms (10)
10:45 am – 11:00 am	<i>Exhibitor Passport Game</i> Transition	All Conference Attendees Sponsor and Exhibitors	Grand Foyer

<i>Time(s)</i>	<i>Conference Activity</i>	<i>Participants</i>	<i>Preliminary Location</i>
11:00 am – 12:00 pm	Concurrent Session #3	Platinum Sponsor Presenters All Conference Attendees	Breakout Rooms (10)
12:15 pm – 2:00 pm	General Session Lunch Keynote Speaker	All Conference Attendees	Ponce de Leon Ballroom
2:00 pm – 3:00 pm	Concurrent Session #4	Award School Presenters All Conference Attendees	Breakout Rooms (10)
3:00 pm – 3:30 pm	<i>Exhibitor Passport Game</i> Afternoon Snack	All Conference Attendees Sponsor and Exhibitors	Grand Foyer
3:30 pm – 4:30 pm	Concurrent Session #5	Award School Presenters All Conference Attendees	Breakout Rooms (10)
6:00 pm – 9:00 pm	Exceeding Expectations Reception	All Conference Attendees	TBD

## Friday, June 28<sup>th</sup>, 2024

<i>Time(s)</i>	<i>Conference Activity</i>	<i>Participants</i>	<i>Preliminary Location</i>
7:00 am – 8:30 am	Attendee Check-In	All Conference Attendees	Grand Registration Desk
7:30 am – 8:30 am	Hot Breakfast	All Conference Attendees	Tesoro Cove
8:30 am – 9:30 am	Concurrent Session #6	Partner Presenters All Conference Attendees	Breakout Rooms (10)
9:30 am – 10:00 am	<i>Exhibitor Passport Game</i> Transition	All Conference Attendees Sponsor and Exhibitors	Grand Foyer
10:00 am – 11:00 am	Concurrent Session #7	Award School Presenters All Conference Attendees	Breakout Rooms (10)
11:05 am – 12:30 pm	Closing General Session (NOTE: Lunch on your Own)	All Conference Attendees	Ponce de Leon Ballroom