Teacher Engagement Ambassador Program

An Evaluation of the Impact, Benefits, and ROI

SY 21/22

The Teacher Engagement Ambassador Program (TEA) provides social and emotional support to newly hired teachers in targeted schools, which are mostly Title I Schools with higher teacher turnover rates. During Fall 2022, an evaluation was conducted following the 12-step methodology provided by the ROI Institute through a partnership with the ECTAC Florida Group. Quantitative and qualitative data were reviewed to identify intangible benefits, program impact, and ROI. The objectives and results are illustrated below.

Objectives

- ✓ The objective of having higher levels of resilience per the Connor-Davidson Resilience Scale was met.
- ✓ TEA Program returned 80% of the investment during SY 21/22, meeting and exceeding the goal of 0% ROI
- ✗ Increase retention rates met by 50% of TEA schools (N=15).
- ✗ The goal that all Ambassadors communicated with the new teachers at their school site was not met.
- ✗ The objective of having higher levels on the PERMAH Workplace Profiler was not met.

Program Impact

3.06% EFFECT = 30+ FTE Units

Intangible Benefit

HIGHER LEVELS OF RESILIENCE

Return on Investment

ROI = 80%

POLK COUNTY PUBLIC SCHOOLS

STUDENTS FIRST